



CUSTOMIZED SERVICE CONCEPTS, LLC

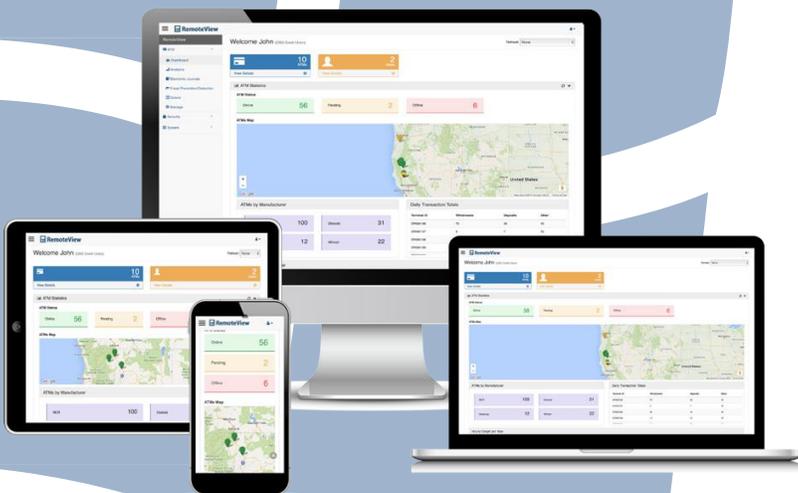
RemoteView Patch Management

Your ATMs have Windows computers running inside them. Microsoft releases security patches on a monthly basis, just as they do for your personal computer. Unfortunately, too many financial institutions don't deploy these patches regularly, which can lead to unstable systems and out-of-compliance ATMs, as well as making you vulnerable to outsiders hacking into your network.

With the RemoteView ATM Patch Management Module, all your ATMs will remain in compliance by regularly receiving Windows updates and service packs. When your third party auditor shows up, he will know that your ATMs are completely in compliance when you hand over detailed quarterly reports showing your audit trail. And since we take care of all the details, you don't have to spend any time figuring out how to update your ATMs!

Reduce Risks from Outside Hackers!

- » Monthly Windows security updates and service packs installed automatically
- » Never forget to install an update
- » Full quarterly reports satisfy ATM compliance for Auditors



SOC 2 Type 2

We built the RemoteView product line with industry security standards in mind. Our SOC 2 Type 2 audit confirms that we follow a set of pre-defined benchmarks for security, availability, and confidentiality. You can be assured that your information is protected and available. A report is available upon request.



Frequently Asked Questions

Q: How secure are the connections we use for access?

Security is our #1 focus. Our SOC 2 Type 2 audit confirms that we follow a set of pre-defined benchmarks for security, availability, and confidentiality. We use AES 256 bit encrypted VPN connections, which are considered among the most secure available: AES (Advanced Encryption Standard) is used by the U.S. government to protect classified information and is implemented in software and hardware throughout the world to encrypt sensitive data. In addition, we test for vulnerability every month.

Q: Do you deploy Microsoft Patches during the day or at night when the ATM is less likely to be in use?

We can customize the schedule to best suit your needs.

Q: Can a patch take the ATM out of service?

We test every patch on every ATM. In the unlikely event that a patch takes an ATM out of service, we can roll back the patch to restore the ATM to service.



For more information, please call:

1-800-341-8641

WWW.CSCATM.COM